

CITY OF LAKEWOOD

AMERICANS WITH DISABILITIES ACT

ADA NOTICE AND COMPLAINT PROCEDURE

Notice Under the Americans with Disabilities Act

In accordance with the requirements of Title II of the Americans with Disabilities Act of 1990 ("ADA"), the City of Lakewood will not discriminate against qualified individuals with disabilities on the basis of disability in its services, programs or activities.

Employment: The City of Lakewood does not discriminate on the basis of disability in its hiring or employment practices and complies with all regulations promulgated by the U.S. Equal Employment Opportunity Commission under Title I of the ADA.

Effective Communication: The City of Lakewood will generally, upon request, provide appropriate aids and services leading to effective communication for qualified persons with disabilities so they can participate equally in the City of Lakewood's programs, services and activities.

Modifications to Policies & Procedures: The City of Lakewood will make all reasonable modifications to policies and programs to ensure that people with disabilities have an equal opportunity to enjoy all of its programs, services and activities. For example, individuals with service animals are welcomed in the City of Lakewood's offices where pets are generally prohibited.

Anyone who requires an auxiliary aid or service for effective communication or a modification of policies or procedures to participate in a program, service or activity of the City of Lakewood should contact the office of the ADA Coordinator (the Director of Finance & Administrative Services) at 562-866-9771 as soon as possible but no later than forty-eight (48) hours before the scheduled event.

The ADA does not require the City of Lakewood to take any action that would fundamentally alter the nature of its programs or services or impose an undue financial or administrative burden.

Complaints that a program, service or activity of the City of Lakewood is not accessible to persons with disabilities should be directed to the ADA Coordinator (the Director of Finance & Administrative Services) at 562-866-9771.

The City of Lakewood will not place a surcharge on a particular individual with a disability or any group of individuals with disabilities to cover the cost of providing auxiliary aids/services or reasonable modifications of policy, such as retrieving items from locations that are open to the public but are not accessible to persons who use wheelchairs.